Privacy policy – IMeTech Engineering

1. General

IMeTech Engineering, located in Aalten and registered with the Dutch Chamber of Commerce under number 97538612 (hereinafter: “the Contractor”), attaches great importance to the protection of your personal data. This privacy policy explains which data we collect, why we collect it, and how we handle it.

2. Personal data we process

We process personal data that you actively provide to us or that is automatically collected through the use of our website. This includes:

- Name and contact details (e.g. email address, phone number);
- Content of messages or reviews you submit through our forms;
- IP address, device and browser data (via Google Analytics);
- Other personal data that you actively provide (for example in correspondence or by phone).

3. Purposes of processing

Your personal data is processed for the following purposes:

- Maintaining contact and answering questions;
- Executing agreements and assignments;
- Handling (threatened) claims or disputes;
- Publishing reviews, only with your prior consent;
- Analyzing and improving the functioning of our website (via cookies and Google Analytics);
- Complying with legal obligations.

4. Legal bases for processing

We process personal data only on the following legal grounds under the GDPR:

- Consent (for example, for publishing reviews);
- Performance of a contract;
- Legitimate interest (for example, for website analysis, security and handling claims or disputes);
- Legal obligation.

5. Cookies

Our website uses cookies. These are small text files placed on your device when you first visit our website. We use:

- Functional cookies to ensure the website functions properly;
- Analytical cookies to analyze and improve the use of the website.

Cookies that are not strictly necessary will only be placed after you provide consent via the cookie banner. You can set your browser to no longer store cookies or to delete cookies already placed.

6. Retention periods

We will not retain your personal data longer than necessary for the purposes for which they were collected, unless we are legally obliged to retain them longer.

7. Sharing with third parties

We only share personal data with third parties when necessary for the performance of our agreement with you, to comply with a legal obligation, or when you have given your consent. In addition, based on our legitimate interest, we may share personal data with our insurer, legal expenses insurer, legal adviser or accountant, insofar as this is necessary for handling a (threatened) claim or dispute or for our accounting. For website analysis, we use Google Analytics. We have entered into a data processing agreement with Google and configured Google Analytics in the most privacy-friendly way possible.

8. Data security

We take appropriate technical and organizational measures to protect your personal data against loss or unlawful processing.

9. Your rights

You have the right to access, rectify, delete, restrict processing, data portability, and withdraw previously given consent. You can submit a request by emailing info@imetech.nl. We will respond within four weeks.

10. Complaints

If you have complaints about the processing of your personal data, you can contact us. You also have the right to file a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

11. Contact

For questions or comments regarding this privacy policy, you can contact us at:

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